



# OUTCO

**OUTSTANDING OUTDOOR MAINTENANCE**

**SURFACE REPAIRS**

## PROTECTING YOUR ASSETS, ENHANCING SAFETY AND EXTENDING LIFESPAN



FULL  
NATIONWIDE  
COVERAGE

A well-maintained surface is more than just a visual asset - it's a critical element of your site's safety, functionality and compliance. Whether it's a car park, footpath, roadway or loading bay, damaged surfaces pose risks to employees, visitors and operations.

Our surface repair service offers planned and reactive maintenance for commercial, industrial and public sector clients across the UK. From pothole repair and crack filling to full resurfacing, we help you mitigate risks, maintain site standards and control long-term costs.

With over two decades of outdoor maintenance heritage, OUTCO is trusted by facilities managers, property directors and procurement teams alike to deliver reliable, site-specific solutions.

From repairs on damaged surfaces to refreshing line markings and maintaining effective drainage systems, our proactive maintenance services help prevent costly repairs, reduce risks and extend the life of your assets.



## MORE THAN A SERVICE PROVIDER. A TRUSTED PARTNER IN OUTDOOR ASSET CARE

Choosing OUTCO for surface repairs gives you access to:

- ✓ **Nationwide coverage** – with local operatives and rapid mobilisation across the UK
- ✓ **20+ years' experience** – delivering reliable solutions for the built environment
- ✓ **99.8% service success rate** – trusted by the UK's leading FM and property brands

- ✓ **Award-winning technology** – service delivery backed by digital transparency
- ✓ **Flexible pricing** – fixed-rate, pay-per-job or hybrid models to suit your estate
- ✓ **Customer-first approach** – responsive, collaborative, and tailored to you

Every service we deliver is backed by transparent reporting, GPS tracking and photographic proof of works through the OUTCO Service Portal - keeping you fully informed and in control.

2.5  
MILLION JOBS  
COMPLETED





## WHY SURFACE REPAIRS MATTER, SOLVING PROBLEMS BEFORE THEY BECOME LIABILITIES

Clients across retail, logistics, education, healthcare and infrastructure sectors share common pain points:

- **Risk of injury:** Uneven or deteriorating surfaces increase the likelihood of slips, trips and vehicle accidents - leading to legal claims and downtime
- **Health & safety compliance:** Regulatory scrutiny around surface conditions is growing. Proactive maintenance supports your compliance obligations
- **Business disruption:** Damaged access roads or loading areas slow operations and impact service delivery

- **Brand perception:** Poorly maintained surfaces create a negative impression for staff, tenants and customers alike

- **Unpredictable spend:** Reactive fixes cost more in the long run. Preventative care helps clients budget more accurately and avoid emergency repairs

Surface upkeep isn't just a reactive need. For our clients, it's part of strategic estate management - reducing costs, protecting people and maintaining operational resilience.

£1BN

LOST ANNUALLY FROM CLAIMS, DOWNTIME AND WEATHER-RELATED SURFACE DAMAGE

## OUTCO SURFACE REPAIRS: PRECISION WORK FOR HIGH-USE ENVIRONMENTS

32%

OF UK WORKPLACE INJURIES ARE CAUSED BY SLIPS, TRIPS AND FALLS

We provide a comprehensive range of surface maintenance and repair services designed to extend the lifespan of your assets and keep your operations running smoothly:

- ✓ **Pothole Repairs** – Fast-response fixes using hot and cold-lay tarmac. Reduce risk and prevent further deterioration
- ✓ **Surface Reinstatement** – Full-area resurfacing using high-spec materials, tailored to site usage and traffic volume
- ✓ **Crack Filling & Sealing** – Preventative work that protects against water ingress and freeze-thaw damage. If not dealt with promptly these issues can lead to costly repairs in the future

- ✓ **Line Marking** – High-visibility, durable markings to ensure safety, order, and regulatory compliance
- ✓ **Minor Civils Works** – Kerb repairs, drainage adjustments, and small-scale concrete or tarmac reinstatement
- ✓ **Surface Cleaning** – Mechanical road sweeping and pressure washing to maintain appearance and prevent decay

From standalone jobs to integrated estate-wide contracts, OUTCO tailors every solution to your site's specific needs.



99%  
CUSTOMER  
SATISFACTION

## INTEGRATED SOLUTIONS FOR SMARTER MAINTENANCE

With one supplier, one service and one point of contact, OUTCO makes your life easier and allows you to get on with other crucial aspects of your job. Clients benefit from our ability to integrate surface repairs into a broader programme of outdoor maintenance, simplifying procurement and service delivery.

- ✓ **Reactive Works** – Emergency surface repairs available 24/7 via our UK-based Helpdesk
- ✓ **Planned Maintenance** – Cost-effective lifecycle asset care that reduces major capital spend

- ✓ **Winter Maintenance** – Keep surfaces safe and open during frost and snowfall
- ✓ **Grounds Maintenance** – Weed control, debris clearance and soft landscaping to protect hard surfaces
- ✓ **Asset Surveys & Reporting** – Detailed audits with recommendations to inform budgets and plans

Every service is fully documented and visible through our client portal - helping you reduce admin, track outcomes and make informed decisions.



## THE STATS BEHIND THE SERVICE: WHY SURFACE UPKEEP IS A BUSINESS- CRITICAL INVESTMENT

- **32% of UK workplace injuries** are caused by slips, trips and falls - many due to damaged or poorly maintained surfaces
- **£1 billion** is lost annually by UK businesses due to downtime, claims and disruptions from unsafe surfaces and weather-related damage
- **Preventative repairs can reduce long-term costs by up to 35%**, compared with emergency reactive works
- **Sites with regular surface inspections and repairs report fewer insurance claims**, leading to lower premiums and improved risk profiles
- **Modern line markings** improve site flow, reduce vehicle incidents, and support accessibility regulations
- **Proactive maintenance extends the life of surface assets by 5-10 years**, reducing capital expenditure needs

WITH OUTCO, WE DON'T JUST REPAIR DAMAGE - WE PROTECT YOUR PEOPLE, YOUR OPERATIONS AND YOUR BOTTOM LINE.

24/7  
RESPONSIVE  
SUPPORT



**OUTCO**

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