



QUALITY POLICY STATEMENT

VERSION 2.0

Quality Policy Statement

At Outco Limited and our subsidiaries including Flora-tec Limited, Perimeter Solutions Limited, Perimeter Automation Limited, Almec Fencing Limited we are committed to providing a high quality service in grounds and winter maintenance and all aspects of outdoor estate management that exceeds the requirements of its customers and other interested parties at all times. Outco Group operates a Quality management system that is compliant with international standard ISO 9001:2015 and ensures that we comply with customer requirements and all relevant legislative and non-legislative requirements applicable to our services and operations.

The policy is applicable to all services supplied by Outco group including the provision of the following services:

- > Winter Maintenance – Including Snow Clearance and Gritting.
- > Grounds Maintenance – Including Vegetation Clearance.
- > Estate Management – Including Fencing, Remedial Works, Surface Repair and Reactive Services.

These services are in line with Outco groups' scope:

The provision of winter risk management, ground estate maintenance and reactive maintenance services across public and private sectors within the UK.

Outco groups' Top Management is committed to:

- > Applying risk-based thinking to identify, evaluate and address risks and opportunities that can impact service conformity, customer satisfaction, and the effectiveness of our Quality management system.
- > Ensuring sufficient and adequate resources to deliver services that meet customer and other interested parties' requirements and the requirements of the Quality management system.
- > Development, implementation and continual improvement of the Quality management system and its requirements through management review, internal audits, performance analysis and corrective actions.
- > Development of quality processes that ensure services are compliant with applicable legal and statutory requirements and the requirements of the Quality management system.
- > Compliance with requirements and increasing the effectiveness of the Quality management system and its processes.
- > Ensuring that needs and expectations of interested parties are determined and satisfactorily met and achieved.
- > Setting measurable objectives that ensure the delivery and improvement of services to customer and other interested parties' requirements is achieved or exceeded at all levels.
- > Monitoring and measuring of our process outputs to ensure objectives have been met and implement improvements where appropriate.
- > Communicate throughout Outco group the importance of meeting the needs and expectations of interested parties.
- > The enhancement of customer and other interested parties' satisfaction at all times. Customer Satisfaction and feedback are monitored through agreed KPIs, feedback mechanisms, complaints analysis, and contract performance reviews.
- > Ensuring planned management reviews to verify the continued suitability, adequacy and effectiveness of the Quality Policy and the Quality management system and its continued alignment with Outco groups' strategic direction.

> Invest in the training, development and wellbeing of our team to ensure they are skilled, motivated and aligned with our quality objectives.

This Quality Policy is communicated within Outco group, to all employees and contractors, made available to relevant interested parties, and maintained as a controlled document. The policy is displayed at all Outco group locations, included in onboarding materials, and published on our website for transparency.

Signed:



Name: Jason Petsch

Position: CEO

Date: 12/01/2026